



GLOBAL RESCUE CASE STUDY

A World Away From Home, A Student In Peril



Challenge: When it comes to student travel abroad, safety is never a guarantee. That's something parents Joan and Robert Davis realized when their 16-year-old daughter left home for a trip to China. Although their daughter, Lily, had travel insurance through school, a family friend adamantly suggested a Global Rescue membership.

After settling into her new home in Beijing, Lily took a group trip to Southern China. Hours away from her host home and an ocean away from her family, Lily started to vomit blood.

"First they took her to the village doctor. Then they transferred her in an ambulance for three hours to a closer, regular hospital," Davis said. "It was very scary. When I got off the phone, I was just sitting there thinking, 'What am I going to do? I don't speak the language. My kid is way over there.'"

That's when Davis contacted Global Rescue.

Solution: Acting quickly, Global Rescue made contact with the Chinese hospital and established communication with the physicians overseeing Lily's care, even recommending the doctors keep her to administer fluids.

Global Rescue also assisted with translating records and correspondence between Lily's family and the Chinese doctors, facilitating a detailed review of all the medical reports with Robert, a recently retired orthopedic surgeon.

Result: Once Lily was released from the hospital, she traveled back to Beijing with plans to see a doctor. Following her recovery, Lily was able to finish the semester abroad before returning home to the United States.